# HOW TO WORK WELL TOGETHER **ACROSS DISCIPLINES AND SECTORS**



#### THE "HOW" OF ENGAGEMENT

- HUMILITY
- OPEN-MINDEDNESS
- ACTIVE LISTENING
- BE READY TO BE WRONG
- BE READY TO DISAGREE
- BE KEEN TO FIND A COMPROMISE
- EMPATHY
- PATIENCE AND PERSISTENCE

#### THE "WHAT" OF ENGAGEMENT

- EARLY ENGAGEMENT
- SET EXPECTATIONS
- FEEDBACK
- TRANSPARENCY
- LANGUAGE ACCESSIBLE FOR ALL
- STAKEHOLDER MAPPING
- STAKEHOLDER ENGAGEMENT PLAN
- OPINION MAPPING & SYNTHESIS
- MAINTAIN ALIGNMENT BY CONSTANTLY REFERRING BACK TO SHARED VALUES AND GOALS.

### 1° STEP

Define project goals; identify key stakeholders; develop stakeholders engagement plan.



### 2° STEP

Contact stakeholders; explain the project, goals, expected commitment and results; actively listen to their opinions.



# 3° STEP

Refine plans and work based on stakeholder feedback; provide stakeholders with regular feedback and project updates.



### 4° STEP

Bring together diverse stakeholders to discuss the issue from varied perspectives; employ an iterative process to facilitate mutual learning and incorporate broader points of view.



# 5° STEP

all evidence collected from stakeholder interactions; circulate the summary among stakeholders for final refinement and to ensure fair representation of diverse perceptions.





